

# Streamlining People Ops and IT with Sapling + OneLogin



## About Compass

Compass is the first modern real estate platform, and pairing the industry's top talent with technology to make the search and sell experience intelligent and seamless.



Nationwide



[www.compass.com](http://www.compass.com)

## Challenge

Compass surpassed 1,000 employees - yet the People Operations and IT teams managed a manual 50-step onboarding process.



*Sapling's integration with OneLogin has been game-changing, providing security to our systems through single-sign-on, **provisioning and deprovisioning accounts based on the HR data, and saving our team thousands of hours of manual work.***



Lauren Jones | IT Team

## Solution

In April 2018, Compass leveraged joined Sapling +OneLogin solution to provide identity management, operation and automation. Sapling's deep connectivity with OneLogin, G-Suite, Greenhouse, ADP and Zapier provided the perfect toolkit to drive People Ops + IT automation.

## Results

By partnering with Sapling and OneLogin, Compass' IT team **saved over 15,000 fields of data entry**, streamlining handoffs, driving automation and protecting employee data. By **avoiding 750 hours in lost productivity**, they **saved \$37,500 in people costs**.

## Solution

Sapling's deep connectivity with OneLogin, G-Suite, Greenhouse, ADP and Zapier provided the perfect toolkit to drive People Ops + IT automation.

Automatically send new hire info from Greenhouse into Sapling to initiate onboarding. People Operations then enrich the employee profile, and automatically provision the new hires account in OneLogin - with Sapling sending 5 - 15 attributes of employee data to IT team.

Managers are automatically sent a requests including hardware and software requirements, as well as their Compass onboarding 'Buddy'. Then an email with webform is sent to new hire.

Once completed, the form is sent via Zapier to Zendesk to create hardware and software licences, ensuring a consistent, repeatable and automated workflow for their managers and IT teams. The Sapling + OneLogin integration reduces the risk of manual error, and protects mission critical data.

## Results

In the 12 months since implementing Sapling, the Compass People Operations team has onboarded over 1,500 employees to the Compass platform.

By partnering with Sapling and OneLogin, **Compass' IT team saved over 15,000 fields of data entry**, streamlining handoffs, driving automation and protecting employee data. Additionally the team avoided more than 750 hours in lost productivity, resulting in **over \$37,500 in saved people costs**.

Compass' People Operations and IT team has more visibility into the new hire program and can provide solutions to their security needs in an automated way.

After Sapling's implementation, the Compass People Operations team was brought into the 21st century and now completes everything electronically. They're no longer spending time firefighting issues and are now focused on expanding their roles to other projects.

***“ The depth of connectivity of Sapling into OneLogin, Greenhouse, ADP, Zapier has significantly reduced administrative busywork - allowing us to focus on the more strategic parts of our role.”***



Hannah DiBruno | People & Culture Team



Saved Hours

**+750**



Saved IT Data Entry Fields

**+15,000**



Saved People Costs

**+\$37,500**